Ayush Chaudhary

Jersey City, NJ | +1 (571) 648-7290|ayushchaudhary.tech@gmail.com|LinkedIn

EDUCATION

UNIVERSITY AT BUFFALO

Master of Science, Management Information Systems (STEM Designated) Jun 2023

VIT University

Master Of Computer Application Jun 2017

Chaudhary Charan Singh University

Bachelor Of Computer Application Jun 2015

PROFESSIONAL EXPERIENCE

Technical Product Manager/Product Owner (Cognizant) Jun 2019 - Mar 2022

- Spearheaded product discovery, customer/market research that helped to create a robust roadmap for a Meritsoft value-based financial automation product used by clients, that generates upwards of ~$15M in revenue.
- Created and owned product backlog and met 94% of all feature deadlines by identifying and mitigating any functional and technical impediments proactively.
- Created over 150 user stories with detailed acceptance criteria. Leveraged JIRA for tracking and reduced defects by 26%, emphasizing data quality and accuracy.
- Pioneered cloud-based product strategies, utilizing data warehousing and ETL concepts, achieving $300k in annual savings.
- Conducted market research, employing advanced data analytics skills, including SQL and Python, to analyze complex datasets and improve product adoption by 50%.
- Implemented AI-based performance monitoring tools, significantly improving system performance by 30%. This involved integrating data models and mapping rules for actionable insights.
- Coordinated with UI/UX teams to enhance product features, focusing on data-driven user engagement improvements.
- Managed product roadmap execution using Agile methodologies, with an emphasis on data governance and quality processes.
- Established and monitored KPIs and OKRs using data analytics, significantly boosting product efficiency and launch success.
- Implemented a data-driven decision-making approach through A/B testing, resulting in the optimization of the product's user interface and better user experience.

Associate Product Manager/Product Owner (Cognizant) Nov-2017- May-2019

- Supported Agile teams in creating test strategies and performing UAT, focusing on efficient product documentation and data flow management.
- Utilized Python, SQL, and AI for data analysis and process automation, achieving a 32% decrease in customer tickets and improved satisfaction.
- Conducted customer research, identifying user pain points and leveraging findings for product development and strategy formulation.
- Developed dynamic dashboards for financial tracking and customer insights, employing Big Data tools for real-time data analysis.
- Communicated product benefits as a Subject Matter Expert, emphasizing data-driven insights and strategies.
- Managed product backlog, meeting 94% of feature deadlines through proactive identification and resolution of functional and technical issues.
- Implemented Tableau dashboards for cross-functional team use, enabling data-informed decisions and significantly reducing customer churn.
- Improved support operations and reduced customer tickets by 30% by creating a self-serve onboarding portal, underlining efficient data management and user experience optimization.
- Reduced customer tickets by 30% & improved support operations by creating a self-serve onboarding portal.

SKILLS

- **Technical:** Python, SQL, PL-SQL, Tableau, Power BI, MS Excel, JAVA, AWS.
- **Product Management:** Agile, Digital Strategy, Data Analytics (SQL, Python), AI-Based Performance Monitoring, Data Governance, Process Automation, Stakeholder Collaboration, Goal Setting and Monitoring Strategic collaborations and Partnerships, Scrum, Microsoft Azure DevOps, Jira, ServiceNow, Confluence, A/B Testing, Office, Visio, Project Management, Python for predictive analysis, Software Development Life Cycle Management (SDLC), B2B, B2C, Requirement Gathering, Market Research, Data Analysis, User Experience (UX) Design, User Interface (UI) Design, , Customer Relationship Management (CRM), Market Segmentation, Stakeholder Management, Product Pricing Strategies, Sustainable Product Development, MVP (Minimum Viable Product), Product Metrics and KPIs, Product Launch Strategies, Risk Management.

CERTIFICATIONS

- CSPO(Certified Scrum Product Owner), Professional Scrum Master™ I(PSM I), Lean Six Sigma Green Belt, Google Data Analytics Professional Certificate, HackerRank SQL(Advanced), HackerRank Python(Basic), HackerRank Java(Basic).